

# Brianna L Klatt

bklatt@indiana.edu

(317) 474-8548

**Current Address:** Forest B812 1725 E. 3<sup>rd</sup> St.  
Bloomington, IN 47406

**Permanent Address:** 864 West 600 North  
Whiteland, IN 46184

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**Objective** Seeking a challenging position in the field of telecommunications.

**Education** **Indiana University**, Bloomington, IN  
Bachelor of Arts in Telecommunications, May 2012 (*anticipated*)  
*Major:* Telecommunications  
*Emphasis:* Design and Production

## Work

**Experience** **Indianapolis Indians Baseball**, Indianapolis, IN  
*Merchandising Assistant* May 2008 – present

- Addressed customers' needs and concerns in a polite and efficient manner
- Organized merchandise before, during and after store hours
- Tended cash register during and after store hours

**Spring Meadow Farm Golf Club**, Middlebury, IN  
*Course Maintenance* June 2006 – August 2006

- Cleaned golf carts after use
- Cleaned pro shop after hours
- Filled divots

## Activities

- Indiana University Student Alumni Association August 2008 – present

## Skills

- Experience with customer service and communication
- Works well with individuals, groups and with the public
- Organized, good attention to detail, works well in stressful situations
- Microsoft Office

## Honors

- Indiana University Excellence Scholarship, 2008 (based on high school GPA and SAT scores)

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## References

Jeff Clawson  
Mike Gardner  
Mark Schumacher